

# LISTEN LIKE A LEADER

## TO YOUR VETERINARY TEAM

If you want to be a consistent, effective leader, here are a few things to keep in mind as you interact with your veterinary team.



### FIND VALUE IN WHAT'S NOT SAID

Successful leaders do more than hear the words. They listen for the mindset and the motivation of the person delivering the words. It's not just about what people say, it's about why they say it and what's causing them to say it.



### HEAR AND SOLVE PROBLEMS

If you want to become a leader who consistently gets flooded with new ideas, new solutions, new ways to tackle problems, then become a leader who listens. The people you lead will soon learn that you want their ideas and their input. As a result, you will get more feedback and have a more satisfied and fulfilled team in the process.



### ASK QUESTIONS

In order to learn more about the team you lead, ask good questions and then intently listen. If you ask good questions and help people explore their own thoughts, they will tell you how to be the leader they need to help them reach their potential.

