## 3 QUESTIONS THAT CAN MAKE YOUR PRACTICE BETTER

## 1 ARE MY PEOPLE CAPABLE OF MORE?

The most effective investment you can make is in the talent that makes up your team. Even if you're able to invest in new technology or new processes, your people still have to make it work. Nothing is more critical for the growth of your hospital than the growth of your people.

## 2 IS MY CULTURE ANY DIFFERENT?

You can't execute tomorrow's strategy with today's culture. Look at your culture today. If you can't honestly say it's better than it was six months or a year ago, then decide specifically how it needs to change and start the change process now.

## 3 ARE MY LEADERS ANY BETTER?

The changes that your practice needs to make to achieve its potential start with the leaders thinking, acting, and communicating differently. People often say that change starts at the top. Though that's not always the case, it's true that until the leadership in the organization changes, no change is sustainable.





